

Paragon Software Use Case Hard Disk Manager Tech License



Solutions Partner:

MicroAge

Customer Industry:

Retail

Key Challenges:

Find software, backed with good customer service, to manage backup, recovery, partitioning and alignment.

Environment:

Windows XP and 2003

Software Solution:

Paragon Hard Disk Manager (HDM)

Business Benefits:

All-in-one hardware-agnostic software for backup, disaster recovery, disk alignment and partitioning eliminates the need for multiple solutions and vendors.

Custom Furniture Manufacturer with Multiple Locations Can Relax with Paragon Hard Disk Manager in Place for Disaster Recovery, Backed by Superior Customer Support

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— Canute Underwood
Senior Account Executive, MicroAge

The Challenge and the Search for the Perfect Solution

When a mid-sized custom furniture manufacturer encountered technical issues with their disaster recovery software, they grew frustrated with the quality of the vendor's customer support. Additionally, with most of their off-site locations running Windows XP, they began to encounter alignment problems associated with their Advance Format 4K drives; so they turned to IT solutions provider MicroAge for help.

Searching for multiple software tools to solve their issues, MicroAge found that Paragon Software's Hard Disk Manager addressed all their needs in one solution. With Paragon's HDM, the administrator can remotely align drives, resize partitions and create backups of their off-site PCs. “Having worked with Paragon on prior engagements, we knew the customer service would be top-notch, which was an important factor for our customer,” said Canute Underwood, senior account executive for MicroAge.

Paragon Software Hard Disk Manager Feature Highlights

Hard Disk Manager (HDM) is a comprehensive software suite for backup and disaster recovery in physical and virtual environments. It includes hot imaging via snapshots, bare-metal restore, file-level recovery, live server virtualization and migration utilities, advanced data wiping algorithms, and automatic partition alignment.

Key Features

- ✓ Support for SSD, AFD, 2TB+ and non-512B sector size disks
- ✓ Automatic partition alignment boosts storage performance
- ✓ Complete backup and disaster recovery solutions and drive partitioning
- ✓ Unique file system optimization tools
- ✓ Reliable storage disposal techniques
- ✓ Comprehensive WinPE 3.0 recovery environment