

Paragon Software Case Study

Backup and Disaster Recovery Software



Organization:

Rand Worldwide

Industry:

Technical Services

Employees:

400

Key Challenges:

Simplify backup and restore procedures for laptops used in classrooms and in the field.

Environment:

Windows 7 (64 bit)

Software Solution:

Paragon
Backup & Recovery 11

Business Benefits:

Paragon's Backup & Recovery software reliably simplifies and hastens backup and recovery operations.

Rand Worldwide Selects Paragon's Backup & Disaster Recovery Software for Laptops Used by Remote Employees and in Training Facilities across the Country

"Paragon's backup and restore software has proven itself many times over with quick, easy and reliable recoveries."

—Doug Dragich, senior systems engineer for Rand Worldwide

The Challenge and Search for the Perfect Solution

Rand Worldwide is one of the world's leading providers of technology solutions and professional services to the engineering community, targeting organizations in the building, infrastructure and manufacturing industries. Rand Worldwide utilizes laptops both in the field and in their training rooms. As such, they needed backup and disaster recovery software that could provide quick and easy system-restore operations for both scenarios.

For field operations, one of the deciding factors behind selecting Paragon's software was that the software could hold a backup image within a hidden and protected partition, while minimizing accessibility by anyone but an administrator. "Other software we evaluated required the product to be installed on the machine," said Doug Dragich, senior systems engineer for Rand Worldwide. "We needed software that would allow us to prevent a user from running the program and changing any of the settings or carrying out unauthorized backups or restores. Paragon's hidden backup capsule technology ensures the availability and integrity of the backup image, and guarantees a successful and quick restore when it counts."

Similarly, Rand Worldwide needed software that could conveniently restore systems back to their original state after each training session. "With a couple of clicks, our training staff can easily and quickly restore a couple of hundred training machines to look just as they did when they were new for the next training session," said Dragich.

The Bottom Line

"Paragon's backup and restore software provided a great way for us to give fast and simple support to our remote employees should their laptops become compromised; as well as quick restores for our training machines," continued Dragich. "Paragon's backup and restore software has proven itself many times over with quick, easy and reliable recoveries."

Backup & Disaster Recovery Software Feature Highlights

Paragon's [backup and disaster recovery solutions](#) offer comprehensive features including disk and file-based backup, differential and incremental backups, bare-metal restore to dissimilar hardware and virtual machines, and a wizard-driven backup scheduler for convenient "set and forget"-type operation. They also allow for backups into a hidden, local partition for self-contained system restore with only a couple of key strokes.