

# Deployment Manager Paragon Software Success Story



## Organization:

City of Mt. Juliet, TN

## Industry:

Local Government

## Employees:

115

## Key Challenges:

Manage new desktop and laptop deployments quickly and efficiently with small IT shop of two.

## Environment:

Windows XP/Vista/7

## Software Solution:

Paragon Software Group's Deployment Manager (DM)

## Business Benefits:

Deployment Manager saves time and resources, thus decreasing expenses, by speeding up and simplifying deployments.

## City of Mt. Juliet, TN Selects Paragon Software's Deployment Manager to Simplify and Speed up Desktop Deployments

*"The whole package is what we needed; with a small IT department it is a time-saver for new deployments — we just set it and forget it!"*

—Thomas Adams, Desktop Technician

### The Challenge and Search for the Perfect Solution

With a population of approximately 25,000, the City of Mt. Juliet, TN, boasts a business- and family-friendly environment — offering low tax rates and readily accessible air transportation, universities, shopping and entertainment. The city only employs two IT professionals to maintain its systems. Short on resources and short on time, the city needed to find a software solution that could simplify and speed up new desktop deployments. Previously, the city was using Symantec's Ghost for new deployments, but was not completely happy with the software because it required a manual and time-consuming process.

After evaluating Paragon Software's Deployment Manager for a week, Thomas Adams, desktop technician for the City of Mt. Juliet, decided to replace Ghost with Paragon's solution. "During the evaluation process, we also looked at competing providers' demos, however, Paragon's software and service was superior."

### The Bottom Line

"The whole package is what we needed; with a small IT department it is a time-saver for new deployments — we just set it and forget it!," continued Adams. "At the end of the day, we thought Paragon was *just* what we needed."

### Deployment Manager Feature Highlights

Deployment Manager provides multicast or individual deployment and re-imaging over LAN or from bootable media. Regardless of the size of an IT department, Deployment Manager saves time and resources.

- Automated or manual deployment of individual or hundreds of systems
- Customizable Linux- and WinPE-based boot media
- Cyclic multicast session; add new systems while the deployment session is running
- Adaptive imaging tools; deploy one image to dissimilar systems
- Scripting engine for added flexibility and automation